Voice Feature Appliance

Regulatory Guide

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Regulatory information

This device is approved under the Motorola Solutions brand: Motorola Solutions, Inc.

This guide applies to the following model number: WSMHWTR.

This HW model is currently used to host the following applications: TEAM Wireless Services Manager (WSM), TEAM Radio Link Solution (RLS) applications, Unified Retail Communications (URC), and Centralised Management Tool (CMT).

All Motorola Solutions devices are designed to be compliant with rules and regulations in locations they are sold and will be labelled as required.

Local language translations are available at the following website: www.motorola.com/enterprisemobility/support.

Any changes or modifications to Motorola Solutions equipment not expressly approved by Motorola Solutions could void the user's authority to operate the equipment.

Country selection

Select only the country in which you are using the device. Any other selection will make the operation of this device illegal.

Health and safety recommendations

Ergonomic recommendations

Caution: In order to avoid or minimise the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programmes to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures

Installation safety guidelines

Declared maximum operating temperature: 35°C (95°F).

- Elevated operating ambient temperature — If installed in a closed or multi-unit rack assembly, the operating ambient temperature of the rack environment may be greater than room ambient. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (Tmra).
- Reduced air flow — Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- Mechanical loading — Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit overloading — Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of circuits might have on overcurrent protection and supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.
- Reliable earthing — Reliable earthing of rack-mounted equipment should be maintained. Particular attention should be given to supply connections other than direct connections to the branch circuit (i.e. use of power strip etc.).
- To meet the spurious emission limit, all cables should be shielded, including the USB (e.g. RIU cable) and Ethernet cables.
- If rack mounting this equipment please reference the Voice Feature Appliance Rack Mounting Guide which can be found at: www.motorola.com/enterprisemobility/manuals

Radio frequency interference requirements - FCC

Tested to comply with FCC Standards FOR HOME OR OFFICE USE

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Radio frequency interference requirements - Canada

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

CE Marking and European Economic Area (EEA)

Statement of compliance

WARNING: This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

Motorola Solutions, Inc., hereby declares that this device is in compliance with all the applicable Directives, 2004/108/EC, 2006/95/EC. A Declaration of Conformity may be obtained from www.motorola.com/enterprisemobility/doc.

Japan (VCCI) - Voluntary Control Council for Interference

Class A ITE

この装置は、情報処理装置等電波障害自主規制協議会（ＶＣＣＩ）の基準に基づくクラスＡ情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI). If this equipment is used in a domestic environment, radio interference may occur, in which case, the user may be required to take corrective actions.

Waste Electrical and Electronic Equipment (WEEE)

English: For EU customers: All products at the end of their life must be returned to Motorola Solutions for recycling. For information on how to return products, please go to: www.motorola.com/recycling/weee.

Български: За клиенти от ЕС: След края на полезния им живот всички продукти трябва да се връщат на Motorola Solutions за рециклиране. За информация относно връщането на продукти, моля отидете на адрес: www.motorola.com/recycling/weee.

Čeština: Pro zákazníky z EU: Všechny produkty je nutné po skončení jejich životnosti vrátit spoleènosti Motorola Solutions k recyklaci. Informace o zpùsobu vrácení produktu najdete na webové stránce: www.motorola.com/recycling/weee.

Dansk: Til kunder i EU: Alle produkter skal returneres til Motorola Solutions til recirkulering, når de er udtjent. Læs oplysningerne om returnering af produkter på: www.motorola.com/recycling/weee.

Deutsch: Für Kunden innerhalb der EU: Alle Produkte müssen am Ende ihrer Lebensdauer zum Recycling an Motorola Solutions zurückgesandt werden. Informationen zur Rücksendung von Produkten finden Sie unter www.motorola.com/recycling/weee.

Eesti: EL klientidele: kõik tooted tuleb nende eluea lõppedes tagastada taaskasutamise eesmärgil Motorola'ile. Lisainformatsiooni saamiseks toote tagastamise kohta külastage palun aadressi: www.motorola.com/recycling/weee.

Español: Para clientes en la Unión Europea: todos los productos deberán entregarse a Motorola Solutions al final de su ciclo de vida para que sean reciclados. Si desea más información sobre cómo devolver un producto, visite: www.motorola.com/recycling/weee.

Ελληνικά: Για πελάτες στην Ε.Ε.: Όλα τα προϊόντα, στο τέλος της διάρκειας ζωής τους, πρέπει να επιστρέφονται στην Motorola Solutions για ανακύκλωση. Για περισσότερες πληροφορίες σχετικά με την επιστροφή ενός προϊόντος, επισκεφθείτε τη διεύθυνση www.motorola.com/recycling/weee στο Διαδίκτυο.

Français : Clients de l'Union Européenne : Tous les produits en fin de cycle de vie doivent être retournés à Motorola Solutions pour recyclage. Pour de plus amples informations sur le retour de produits, consultez : www.motorola.com/recycling/weee.

Italiano: per i clienti dell'UE: tutti i prodotti che sono giunti al termine del rispettivo ciclo di vita devono essere restituiti a Motorola Solutions al fine di consentirne il riciclaggio. Per informazioni sulle modalità di restituzione, visitare il seguente sito Web: www.motorola.com/recycling/weee.

Lietuvių: ES vartotojams: visi gaminiai, pasibaigus jų eksploatacijos laikui, turi būti grąžinti utilizuoti į kompaniją „Motorola Solutions“. Daugiau informacijos, kaip grąžinti gaminį, rasite: www.motorola.com/recycling/weee.

Latviešu: ES klientiem: visi produkti pēc to kalpošanas mūža beigām ir jānogādā atpakaļ Motorola Solutions otrreizējai pārstrādei. Lai iegūtu informāciju par produktu nogādāšanu Motorola Solutions, lūdzu, skatiet: www.motorola.com/recycling/weee.

Magyar: Az EU-ban vásárlóknak: Minden tönkrement terméket a Motorola Solutions vállalathoz kell eljuttatni újrahasznosítás céljából. A termék visszajuttatásának módjával kapcsolatos tudnivalókért látogasson el a www.motorola.com/recycling/weee.

Malti: Għal klijenti fl-UE: il-prodotti kollha li jkunu waslu fl-aħħar tal-ħajja ta' l-użu tagħhom, iridu jiġu rritornati għand Motorola Solutions għar-riċiklaġġ. Għal aktar tagħrif dwar kif għandek tirritorna l-prod.5ott, jekk jogħġbok żur: www.motorola.com/recycling/weee.

Nederlands: Voor klanten in de EU: alle producten dienen aan het einde van hun levensduur naar Motorola Solutions te worden teruggezonden voor recycling. Raadpleeg www.motorola.com/recycling/weee voor meer informatie over het terugzenden van producten.

Polski: Klienci z obszaru Unii Europejskiej: Produkty wycofane z eksploatacji należy zwrócić do firmy Motorola Solutions w celu ich utylizacji. Informacje na temat zwrotu produktów znajdują się na stronie internetowej www.motorola.com/recycling/weee.

Português: Para clientes da UE: todos os produtos no fim de vida devem ser devolvidos à Motorola Solutions para reciclagem. Para obter informações sobre como devolver o produto, visite: www.motorola.com/recycling/weee.

Românesc: Pentru clienţii din UE: Toate produsele, la sfârşitul duratei lor de funcţionare, trebuie returnate la Motorola Solutions pentru reciclare. Pentru informaţii despre returnarea produsului, accesaţi: www.motorola.com/recycling/weee.

Slovenski: Za kupce v EU: vsi izdelki se morajo po poteku življenjske dobe vrniti podjetju Motorola Solutions za reciklažo. Za informacije o vračilu izdelka obiščite: www.motorola.com/recycling/weee.

Slovenčina: Pre zákazníkov z krajín EU: Všetky výrobky musia byť po uplynutí doby ich životnosti vrátené spoločnosti Motorola Solutions na recykláciu. Bližšie informácie o vrátení výrobkov nájdete na: www.motorola.com/recycling/weee.

Suomi: Asiakkaat Euroopan unionin alueella: Kaikki tuotteet on palautettava kierrätettäväksi Motorola Solutions-yhtiöön, kun tuotetta ei enää käytetä. Lisätietoja tuotteen palauttamisesta on osoitteessa www.motorola.com/recycling/weee.

Svenska: För kunder inom EU: Alla produkter som uppnått sin livslängd måste returneras till Motorola Solutions för återvinning. Information om hur du returnerar produkten finns på www.motorola.com/recycling/weee.

Türkçe: AB Müşterileri için: Kullanım süresi dolan tüm ürünler geri dönüştürme için Motorola Solutions'a iade edilmelidir. Ürünlerin nasıl iade edileceği hakkında bilgi için lütfen şu adresi ziyaret edin: www.motorola.com/recycling/weee. **TURKISH WEEE Statement of Compliance** EEE Yönetmeliğine Uygundur

Patents

This product may be covered by one or more U.S. and foreign Patents. For patent information go to: www.motorola.com/enterprisemobility/patents.

Warranty

For the complete Motorola Solutions hardware product warranty statement, go to: www.motorola.com/enterprisemobility/warranty.

Service information

If you have a problem using the equipment, contact your facility's Technical or Systems Support. If there is a problem with the equipment, they will contact Motorola Solutions Enterprise Mobility Support at: www.motorola.com/enterprisemobility/support.

When contacting Enterprise Mobility support, please provide the following information:

- Serial number of the unit
- Model number or product name
- Software type and version number

Motorola Solutions responds to calls by email, telephone or fax within the time limits set forth in support agreements. If you purchased your Enterprise Mobility business product from a Motorola Solutions business partner, contact that business partner for support.

For the latest version of this guide go to: www.motorola.com/enterprisemobility/manuals.